

FACTS ABOUT ACCESS PLUS

ACCESS Plus is the Medical Assistance (MA) physical health care delivery system for the 42 counties listed below. These counties do not have mandatory managed care (HealthChoices) for physical health services.

<u>Northwest Region</u>	<u>North Central Region</u>	<u>South Central Region</u>	<u>Northeast Region</u>
Clarion	Cameron	Bedford	Bradford
Crawford	Centre*	Blair	Carbon
Elk	Clearfield	Cambria*	Columbia
Erie*	Clinton	Franklin	Lackawanna*
Forest	Lycoming	Fulton	Luzerne
Jefferson	Potter	Huntingdon	Monroe
McKean	Snyder	Juniata	Montour
Mercer	Tioga	Mifflin	Northumberland
Venango	Union	Somerset	Pike
Warren			Schuylkill
			Sullivan
			Susquehanna
			Wayne
			Wyoming

Each region has a Regional Advisory Committee* of consumers, advocates, providers, and community organizations that meet quarterly to advise the contractor and to identify issues.

* *The Advisory Committees meet in Erie, State College, Johnstown, and Scranton.*

ACCESS Plus only affects the way you get your physical health services. Consumers will receive behavioral health services either through a Behavioral Health Managed Care Plan (BH-MCO) or through MA Fee-For-Service (using their ACCESS card).

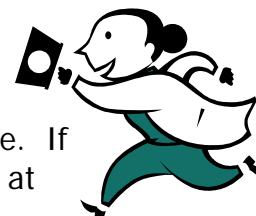
Who is in ACCESS Plus?

If you are on MA and live in one of the counties listed above, you are likely to be enrolled in ACCESS Plus. However, certain groups are excluded from ACCESS Plus including:

- Enrollees in a MA Voluntary Managed Care Organization
- Dual Eligibles (consumers with both MA and Medicare coverage)
- Enrollees in the Health Insurance Premium Payment (HIPP) Program (in an HMO)
- Residents of nursing homes and State institutions
- Consumers on monthly spend-down

Picking a Primary Care Provider (PCP)

In ACCESS Plus, you must choose a PCP who will deliver most of your health care. If you do not choose a PCP, one will be chosen for you. You can change your PCP at



any time.

In most cases, you will need to get referrals from your PCP to see a specialist. You will not need a referral for certain services including family planning, chiropractic care, Emergency Room care, or dental care (if it is included in your benefit package). In order for MA to pay for any services you receive, you must see a provider who accepts MA.

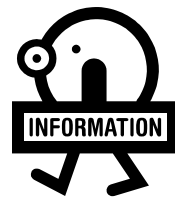
Other features of ACCESS Plus

Access Plus includes a disease management program for consumers with certain conditions (such as asthma or COPD), as well as case management services for consumers who need help coordinating their care or who have special needs.



Where can I find more information about ACCESS Plus?

- **Enrollment Services—Call 1-800-485-5998:**
 - To choose a PCP or change your PCP
 - With questions about enrollment
 - To enroll into or to disenroll from a voluntary managed care plan
- **ACCESS Plus Call Center—Call 1-800-543-7633:**
 - With questions about ACCESS Plus
 - To request a PCP list
 - To find out which specialists/other providers serve ACCESS PLUS members
 - If you need help getting transportation to and from your medical appointments
 - If you need help scheduling appointments or coordinating other health care services (i.e., mental health services)
- **ACCESS Plus website--www.accessplus.org**
 - Search the PCP directory
 - Read the consumer handbook
 - Learn more about ACCESS Plus



Call the PA HEALTH LAW PROJECT HELPLINE at 1-800-274-3258 (voice) or 1-866-236-6310 (TTY) with questions, problems, or for more information on ACCESS Plus!