

# Medicaid Health Plan Changes

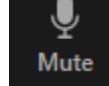
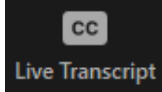
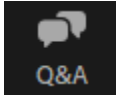
## Information Session

August 10, 2022

Hosted by:



# Housekeeping Items

- Please remain on mute when not speaking 
- Live captions are available. The icon to enable them is in the control panel at the bottom of your Zoom panel. 
- This session is being livestreamed to Facebook.
- This session is being recorded and will be posted on PHLP's YouTube channel tomorrow.
- Questions for the panelists can be submitted using the **Q&A function** in your Zoom panel. 
  - **Please do not submit questions through the chat.**
  - We will get to as many questions as possible today.

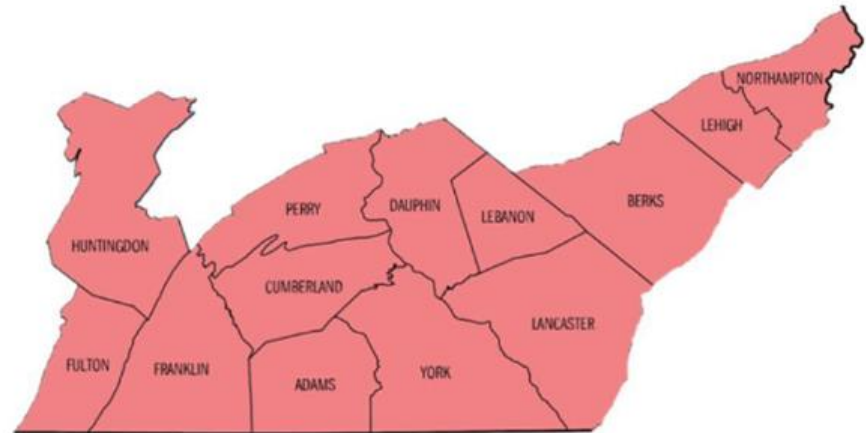
# Today's Panelists

- **Barry Bowman**, Operations Chief & Director of Compliance, Department of Human Services Office of Medical Assistance Programs
- **Laurie Rock**, Senior Healthcare Analyst, Department of Human Services Office of Medical Assistance Programs
- **Kyle Fisher**, Managing Attorney, Pennsylvania Health Law Project (PHLP)
- **Jessy Foster**, Deputy Director of Policy and Partnerships, Pennsylvania Health Access Network (PHAN)
- **Teri McDonnell**, Outreach Operations Manager, PA Enrollment Services
- **Laura McMurray**, PA EAP Project Manager, PA Enrollment Services



# Lehigh/Capital

- Leaving: Aetna and United
- 1 in 4 enrollees need to change plans (171,183 including 86,187 kids)
- Plans Available: AmeriHealth, **Geisinger**, **Health Partners**, Highmark (formerly Gateway), or UPMC for You.  
\***Boldface** plans are new to the area



# Northwest

- Leaving: Aetna and Highmark (formerly Gateway)
- 1 in 4 enrollees need to change plans (47,247 including 22,489 kids)
- Plans Available: AmeriHealth, **Geisinger**, **Health Partners**, or UPMC for You.  
\***Boldface** plans are new to the area



# Southwest

- Leaving: Aetna and United
- 1 in 5 enrollees need to change plans (113,205 including 50,464 kids)
- Plans Available: **AmeriHealth, Geisinger, Health Partners, Highmark (formerly Gateway) or UPMC for You**  
\***Boldface** plans are new to the area



# Northeast

- Leaving: Aetna
- 1 in 7 enrollees need to change plans (58,779 including 27,586 kids)
- Plans Available: AmeriHealth, Geisinger, **Health Partners**, or **UPMC for You**
  - \***Boldface** plans are new to the area





# Southeast

- Leaving: Aetna
- 1 in 10 enrollees need to change plans (96,422, including 42,189 kids)
- Plans Available: **Geisinger**, Health Partners, Keystone First, United, or **UPMC for You**  
\***Boldface** plans are new to the area



# How to change plans



**[EnrollNow.net](https://enrollnow.net)**: Enroll in a new plan through the PA Enrollment Service website. Here, individuals can compare the health plans being offered in their respective regions and make the best decision.



**Mobile app**: Download the PA Enrollment Services mobile app (available on Apple store & Google play).



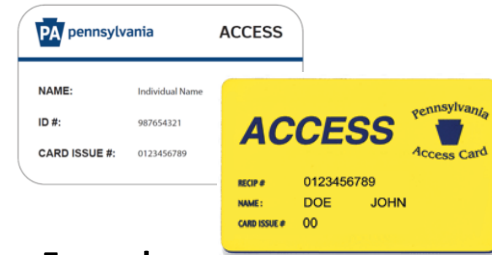
**Phone**: Call PA Enrollment Services at 1-800-440-3989 (TTY: 1-800-618-4225) and select Option 6 to speak with a representative. (Open M-F 8 a.m. to 6 p.m.).

# What plans are NOT changing?

Those eligible for Medicare **and** Medicaid and those in Home and Community Based Services Waivers

Behavioral HealthChoices for any Medicaid recipient

Those in Fee-For-Service Medicaid



## Examples:

- GA-related MA
- Emergency MA
- OBRA Waiver not in CHC

# Contact Information



Pennsylvania Health  
Access Network

1-877-570-3642



1-800-274-3258



pennsylvania  
ENROLLMENT SERVICES

1-800-440-3989

# Questions?

